ABSTRACT

HENGKI A. YASIN: The Effectiveness of Periodic Bus Fleet Tests by the Technical Implementation Unit of the Gorontalo Regency Transportation Office. Supervised by RAMLAH ALKATIRI as chairman and SAKBIR as member

This research aims to determine the effectiveness of regular bus fleet tests by the Technical Implementation Unit of the Gorontalo Regency Transportation Office. The research method uses a qualitative type. The results showed that the regular test of the bus fleet by the Technical Implementation Unit (UPTD) of the Gorontalo District Transportation Office was not yet effective. This can be seen from the three indicators measured, where there are two indicators that are not optimal, namely the source approach indicator and the target approach indicator. This can be seen from the lack of facilities and infrastructure as well as the number of officers who support the process of periodic testing of bus fleet vehicles so that the goal or purpose of holding periodic tests has not been achieved. While one indicator is considered optimal, namely the indicator for the process approach, this can be seen from the seriousness of the officers in conducting periodic tests of the bus fleet both at the office and when conducting operations on the highway.

Keywords: Periodic Test Effectiveness

ABSTRAK

HENGKI A. YASIN: Efektivitas Uji Berkala Armada Bus oleh Unit Pelaksana Teknis Penguji Dinas Perhubungan Kabupaten Gorontalo. Dibimbing oleh, RAMLAH ALKATIRI sebagai Pembimbing 1 dan SAKBIR sebagai Pembimbing 2

Penelitian ini bertujuan untuk mengetahui efektivitas uji berkala armada bus oleh Unit Pelaksana Teknis Penguji Dinas Perhubungan Kabupaten Gorontalo. Metode penelitian menggunakan jenis kualitatif. Hasil penelitian menunjukkan uji berkala armada bus oleh Unit Pelaksana Teknis (UPTD) Penguji Dinas Perhubungan Kabupaten Gorontalo belum efektif. Hal ini terlihat dari ketiga indikator yang diukur, dimana terdapat dua indikator yang belum optimal yakni indikator pendekatan sumber dan indikator pendekatan sasaran. Hal ini terlihat dari minimnya sarana dan prasarana maupun jumlah petugas yang mendukung proses uji berkala kendaraan armada bus sehingga sasaran atau tujuan diadakannya uji berkala belum tercapai. Sementara satu indikator sudah dianggap optimal yakni indikator pendekatan proses, hal ini terlihat dari kesungguhan para petugas di dalam melakukan uji berkala armada bus baik dikantor maupun pada saat melakukan operasi di jalan raya.

Kata Kunci: Efetivitas Uji Berkala

viii